# Manager Registration & Membership Services

## Report to the BC Athletics 2021 Annual General Meeting

#### 2021 BC Athletics Membership Data

The membership stats reports will be available after this membership year has officially ended and will be posted on the BC Athletics website in the 2021 BC Athletics AGM section.

### Member Information needs to be kept current

The pandemic has highlighted how important it is for clubs to make sure the correct contact information is available and up to date on Trackie.me.

Member contact information must be <u>reviewed and corrected as needed by club registrars each year. This should be done</u> at the time the member signs up and when any changes occur. Registrars must ensure that information is carefully entered on Trackie.me with attention given to the members' contact information:

- Telephone numbers list all numbers in the case of younger athletes list a parent's number
- Email address must be the individuals' personal email address or in the case of younger athletes the parents'
  personal email address. Be sure to list a second email address if it is available. This could be a parent's email
  address
- Address list the address where the member is currently living making sure to correctly enter Postal Codes.

#### **Club Contact Information**

Clubs must make sure that all club executives are correctly listed on Trackie.me and that the information is kept current. This is needed should BC Athletics need to contact the club and/or send out important information. Registrars must complete this information when the club is renewed each year and make sure it remains current throughout the year. If the club executive changes mid-year the corrections can be made on Trackie.me by choosing Settings/Edit Information. Keep in mind that the contact information for the club listed in the "Club Finder" comes directly from whatever is entered on Trackie.me.

#### Access to Trackie.me

The only individuals permitted to access Trackie.me are those who have a Trackie.me waiver on file with the BC Athletics office each year. Once access is received it must be kept to the individual permitted. Access details are not to be shared with anyone else or used by anyone else in the club. The 2022 Trackie.me Waiver will be available on the website at the end of August.

### **Trackie.me Update**

Trackie will be re-launching this year starting with Trackie.Reg (registration platform) and will follow with integrating Trackie.me (membership platform) a bit later. It will become "One Trackie". The two platforms will be better connected to each other. The current timeline is to have One Trackie in place for the 2022 membership year as of September 1, 2021.

I am awaiting further information and will let club registrars know as soon as I do.

## **2022 Membership Renewals for Clubs and Individuals**

Clubs will be able to begin the renewal process for the 2022 membership year as of September 1<sup>st</sup>, 2021. Both Individual memberships and club memberships can be renewed. <u>Clubs are encouraged to renew their membership on</u>

<u>Trackie.me prior to the end of the year.</u> In an effort to make sure that all membership benefits including insurance remain uninterrupted and are in place as of January 1, 2022:

- 1. Renew the club membership on Trackie.me and pay the club fee.
- 2. Update club contact information and club BOD information. Contact information and club information on the BC Athletics website is taken directly from the information entered on Trackie.me
- 3. Make sure all outstanding membership invoices for 2021 on Trackie.me are paid
- 4. Make sure all invoices sent directly by BC Athletics are paid
- 5. Make sure the club has a minimum of 5 2022 members.
- 6. Make sure that everyone who will be active in the club as of January 1, 2022 has their 2021 membership in place.
- 7. Make sure all 2022 Associate memberships for club BOD's and executives are in place prior to the end of the year.
- 8. Get Trackie.me Access Waivers in for everyone needing access to Trackie.me in 2022

This information and all links for renewal will be available on the website beginning September 1st.

We've all been through a lot this year and my thanks goes out to all the club registrars and club executives who worked so hard to make everything work in very difficult times. Your dedication to your club and club members members makes sure everyone has a safe place to participate in our sport.

Respectfully submitted

Sam Collier